



**The Rush Transfer Center**  
is available 24 hours a day, seven  
days a week to coordinate acute  
interfacility transfers to Rush.



**Rush Transfer Center**  
Edward Ward, MD, MPH  
Medical director

**CONTACT US**

To transfer a patient to Rush, call  
**(312) NOW-RUSH (669-7874).**

Rush University Medical Center  
1653 W. Congress Pkwy.  
Chicago, IL 60612

 **RUSH UNIVERSITY  
MEDICAL CENTER**  
[www.rush.edu](http://www.rush.edu)



See how Rush is transforming medicine.  
[TRANSFORMING.RUSH.EDU](http://TRANSFORMING.RUSH.EDU)

PLEASE NOTE: All physicians featured in this publication are on the medical staff of Rush University Medical Center. Some of the physicians are in private practice and, as independent practitioners, are not employees or agents of Rush University Medical Center.

 **RUSH**

Rush is a not-for-profit health care, education and research enterprise comprising Rush University Medical Center, Rush University, Rush Oak Park Hospital and Rush Health.



## RUSH TRANSFER CENTER

Your entry point for all interfacility  
transfers to Rush University Medical Center

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 **RUSH UNIVERSITY  
MEDICAL CENTER**

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## ABOUT THE RUSH TRANSFER CENTER

The Rush Transfer Center consists of a team of registered nurses who are available 24 hours a day, seven days a week to coordinate acute interfacility transfers. The transfer team ensures efficient communication between the patient's physicians at the transferring facility and at Rush.

Transfer requests will be evaluated based upon the patient's clinical urgency and the availability of resources at Rush. Nonemergent transfers are managed on a case-by-case basis Monday through Friday, 8 a.m. to 8 p.m.

## WHAT YOU CAN EXPECT FROM THE RUSH TRANSFER CENTER

When you call (312) NOW-RUSH (669-7874), you will speak directly to a registered nurse who will initiate the patient transfer process. As part of this process, you can expect the following:

- Direct conversation with an attending physician at Rush during the intake evaluation
- Timely evaluation of your transfer request
- Collection of appropriate clinical information from the transferring facility
- Periodic updates on the patient's status to the referring physician and the patient's family members



## QUALITY RECOGNITION

Rush University Medical Center is home to world-class health care professionals and state-of-the-art technology, drawing together patient care and research to address conditions such as arthritis and orthopedic problems, cancer, heart disease, diseases associated with aging and neurologic problems. For detailed information on clinical services at Rush, visit [www.rush.edu](http://www.rush.edu).

Rush has been recognized for adhering to the highest standards in providing safe, quality care. Below are a few accomplishments:

- Year after year, programs at Rush are ranked among the best in the nation by *U.S. News & World Report*.
- Rush is consistently recognized as a "Top Hospital" for quality, safety and efficiency by the Leapfrog Group, a national organization that promotes health care safety and quality improvement.
- Rush has earned Magnet designation three consecutive times from the American Nurses Credentialing Center — the highest honor in nursing.
- Rush has received the Outstanding Achievement Award from the American College of Surgeons' Commission on Cancer.
- Rush has earned chest pain center accreditation from the Society of Chest Pain Centers.
- Rush has been awarded certification as a primary stroke center by the Joint Commission.
- Rush has been certified by the Commission on Accreditation of Rehabilitation Facilities (CARF). In CARF's most recent survey, Rush placed among the top three percent of U.S. rehabilitation facilities.
- The Coleman Foundation Blood and Marrow Transplant Center at Rush is accredited by the Foundation for the Accreditation of Cellular Therapy. FACT accreditation requires adherence to compliance with standards for the provision of quality medical and laboratory practice in hematopoietic cell transplantation.

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## TRANSFER PROCESS CHECKLIST

For reference, detach and post the following steps to transfer a patient to Rush University Medical Center:

- Call the Rush Transfer Center at (312) NOW-RUSH (669-7874).
- Provide the following information to the registered nurse bed manager:
  - Name of transferring facility
  - Referring clinician's name and contact information
  - Patient's name
  - Patient's date of birth
  - Patient's diagnosis
  - Reason for transfer
  - Required level of care
  - Current IV infusion
  - Type of specialty care or service line being requested
- Fax face sheet to the Rush Transfer Center at (312) 942-0150.
- Participate in a recorded conference call arranged by the Rush Transfer Center with the registered nurse bed manager and attending physician at Rush.
- Provide insurance, eligibility and authorization information for transfer. (Please note: This verification is waived for all patients who meet Emergency Medical Treatment and Active Labor Act criteria.)
- Prepare a copy of the patient's charts and pertinent diagnostic studies, such as lab work or EKG.

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