



Rush Copley Medical Center

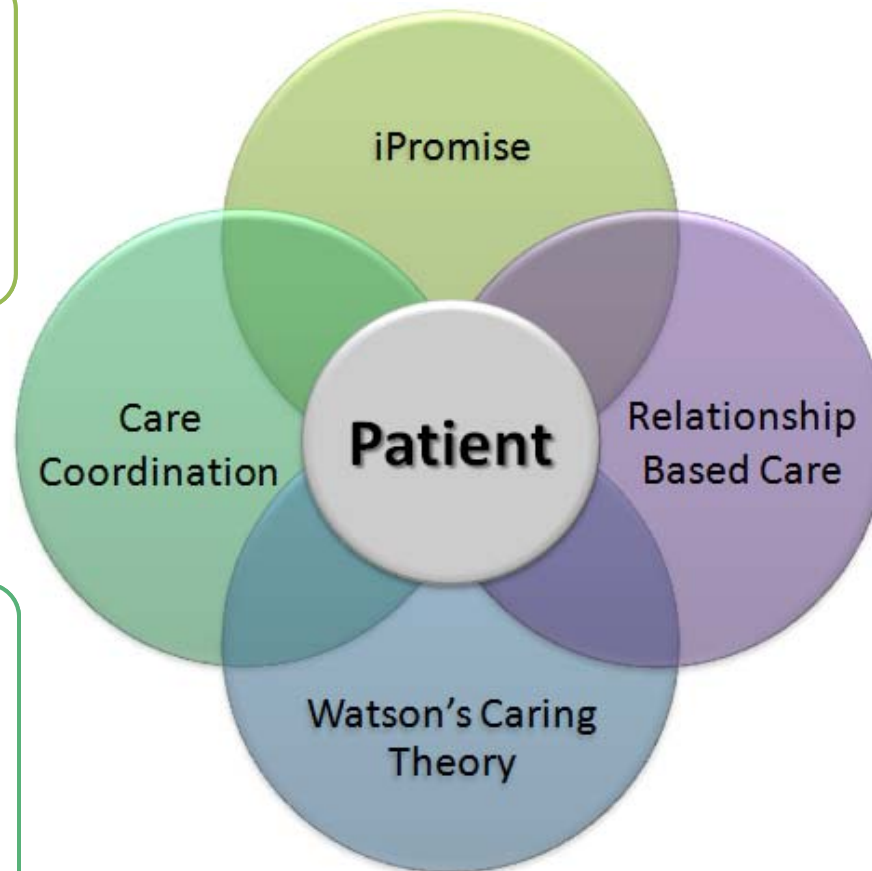
Rush Copley Nursing Care Delivery Model

The Nursing Care Delivery Model represents the way patient care is delivered at Rush Copley Medical Center (RCMC). The patient is featured at the center to emphasize the patient as our top priority and our focus on meeting individual patient needs and preferences. The interdependence of the key concepts are represented by the overlapping circles. The delivery model applies to all direct care nurses.

- The **Promise** to our patients, families and guests provides a set of core values that guide interactions and behaviors with patients & families.
- The **Promise** to each other provides a framework that guides effective teamwork and sets the foundation for a healthy practice environment.

Developing a **relationship** to understand each patient's unique story and what is most important to them and their family is our desire.

Relationship based care is also about caring relationships among all team members, which leads to the delivery of high quality care.



Care coordination is an essential role of the direct care nurse. Whether developing the plan of care, educating patients and their families, facilitating continuity of care for across settings and among providers the nurse assures the patients needs are met.

We value a theory guided nursing practice. **Watson's Caring Theory** incorporates both art and science in healing processes, giving equal importance to clinical expertise and the practice of loving kindness.

We incorporate the caring processes into our daily practice and interactions.